Root Cause Analysis

**Points possible:** 50

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| Category | Criteria | % of Grade |
| Critical Thinking | Student identifies difficulties and blockers met during the week’s project and shows an understanding of why they occurred. Student exhibits problem solving skills by following the problem to the root cause and identifying solutions to overcome the problem. | 34 |
| Citations | Student references sources used to overcome the issues outlined. | 33 |
| Organization | Thoughts are concise and clear. | 33 |

**Instructions:** Identify difficulties, errors, or mistakes made this week. Ponder and research the root cause for these issues. Write what you learned from them. Push this document to your GitHub repository for this week. Add the URL for this week’s repository to this document where instructed and submit this document to your instructor when complete.

**Difficulties, Errors, or Mistakes:**

**I had a bit of difficulty thinking of how to make the customer reviews section a little more user friendly, then I remembered I can use a scanner to give user a better variety of choices. I still have errors in my scanner that I need to fix, but at least I have it created and the idea going.**

**Root Cause: I am still trying to work though finishing up the scanner in my customer review section. It needs some finishing touches.**

**What did you learn from these issues? I needed to look back into week 4 of Java. I will also need to get teacher input as well in class time to make sure I am on the right path.**

**References: Mainly looking back on week 4 of java work.**

**URL to GitHub Repository:** <https://github.com/danielleyokley/finalApi>